

# JuanTambayan Policies

## Account is Disabled or Suspended

JuanTambayan strives to maintain a fair and secure platform for all our users. To ensure a positive experience for everyone, we have established guidelines regarding account disablement. Accounts may be subject to disablement if any of the following conditions are met:

1. **Violation of Terms of Service:** Users found to violate our Terms of Service, including but not limited to posting fraudulent, illegal, or prohibited content, may have their accounts disabled.
2. **Repeated Policy Infractions:** Accounts repeatedly engaging in activities against our policies, such as spamming, scamming, or engaging in malicious behavior, may face disablement.
3. **Misrepresentation or False Information:** Accounts found to provide false or misleading information, including inaccurate personal details or deceptive content in listings, may be disabled.
4. **Abuse of Platform:** Any misuse or abuse of our platform, including harassment, discrimination, or any behavior that causes harm to others, may lead to account disablement.

**Appeal Process:** Users whose accounts have been disabled have the right to appeal the decision. To appeal, please contact our support team at [Contact Support Form](#). Appeals will be reviewed, and decisions communicated within a reasonable period.

**Final Discretion:** JuanTambayan reserves the right to disable any account that is deemed to violate our policies, even if not explicitly mentioned in this policy. Our decision regarding account disablement is final.

**Contact Us:** For any questions or concerns regarding this policy, please contact us at [support@juantambayan.com](mailto:support@juantambayan.com).

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