

JuanTambayan Policies

Account is Disabled or Suspended

JuanTambayan strives to maintain a fair and secure platform for all our users. To ensure a positive experience for everyone, we have established guidelines regarding account disablement. Accounts may be subject to disablement if any of the following conditions are met:

1. **Violation of Terms of Service:** Users found to violate our Terms of Service, including but not limited to posting fraudulent, illegal, or prohibited content, may have their accounts disabled.
2. **Repeated Policy Infractions:** Accounts repeatedly engaging in activities against our policies, such as spamming, scamming, or engaging in malicious behavior, may face disablement.
3. **Misrepresentation or False Information:** Accounts found to provide false or misleading information, including inaccurate personal details or deceptive content in listings, may be disabled.
4. **Abuse of Platform:** Any misuse or abuse of our platform, including harassment, discrimination, or any behavior that causes harm to others, may lead to account disablement.

Appeal Process: Users whose accounts have been disabled have the right to appeal the decision. To appeal, please contact our support team at [Contact Support Form](#). Appeals will be reviewed, and decisions communicated within a reasonable period.

Final Discretion: JuanTambayan reserves the right to disable any account that is deemed to violate our policies, even if not explicitly mentioned in this policy. Our decision regarding account disablement is final.

Contact Us: For any questions or concerns regarding this policy, please contact us at support@juantambayan.com.

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