

# Account Related Problem

## Why i have not received Activation link to my email?

If you have not received the registration activation link to your email, please check any "Junk" or "Spam" email folders to see if the confirmation email from JuanTambayan.com was sent there.

Ensure that **no-reply@juantambayan.com** is added to your email "safe list".

If you still can't find the email, please contact [support@juantambayan.com](mailto:support@juantambayan.com) to request an activation link to your email.

Unique solution ID: #1008

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